

I am requesting your assistance in evaluating our child care services. Completion of the survey is voluntary. However, your opinion is very important and ;your participation is very much valued and appreciated. This evaluation process will assist us in identifying what we are doing well and areas where we may need to improve. Your responses will be kept confidential and shared with management only. Thank you in advance for your assistance and feedback. Your participation will assist in our efforts to continuously improve child care.

BLUE ELEPHANT DAYCARE Parent Feedback Survey

Please rate the following questions as : needs improvement, fair, good, excellent

STAFF	RATING
Staff are caring, concerned, happy and knowledgeable	
Staff exhibit a respectful and professional manner with parents	
The administration answers questions to the best of their ability	
Staff are easy to talk to and attentive to my concerns	
Staff communicate daily with parents regarding the child's day	
Staff listen to children and let them express their feelings and answer their questions	
CHILD CARE ENVIRONMENT	
Children are happy, active, busy and cared for	
Environment is warm, bright, inviting and clean	
The classroom has sufficient materials and toys for my child to use	
Staff have great interactions with children	
The environment reflects the philosophy of the daycare	
PROGRAMMING	
Program plans are posted and implemented	
Program plans reflect children's interest and activities are age appropriate	
Special activities are planned throughout the year	
Children are supervised at all times	
NUTRITION	
Meals and snacks follow Canada's Food Guide to Healthy Eating	
Menus are posted and conform with the meals served for the day	
Special arrangements are made for children who have allergies or special diets	
Foods served are enjoyed by the children	
Eating area is clean	
OTHER	
Newsletters and calendars are helpful. Parent handbook is useful	
The daycare policies are consistent with actual practices	
I am satisfied with the overall service at the daycare	

Additional Comments: _____

Name: _____